

CONFIDENTIALITY

All information will be kept CONFIDENTIAL. The Commission has a moral obligation to its staff, clients, and stakeholders to carry out its roles and functions fairly and transparently. Through the establishment of the PSC Anti-Corruption & Complaints Desk members of the Public and staff of PSC lodging, a complaint can be confident that it will be kept confidential.

OUR MISSION

Our Mission is to promote a highly competent, non-partisan and representative Public Service that is based on the values of fairness, integrity, transparency, accountability, and accessibility to our service. This will reinforce trust and confidence in the Public Service Commission.



PSC ANTI-CORRUPTION & COMPLAINTS DESK



Contact Us:

PHONE: 3229000

EMAIL: ccomplaints@psc.gov.pg

www.psc.gov.pg

'PSC has a moral obligation to perform its role free of corruption'

About the Desk

The Public Services Commission has developed in partnership with Transparency International PNG an Anti-Corruption & Complaints Desk in the Public Services Commission.

The desk is a platform for our clients, stakeholders, and staff to lodge their complaints on allegations of corrupt practices or activities to be addressed. The Anti-Corruption & Complaints Desk is managed by the Media & Publication Branch.

Complaints from our clients, stakeholders, and staff can be lodged online via the ccomplaint@psc.gov.pg email address.

OUR KEY OBJECTIVES

1. Promoting and Strengthening honest leadership in PSC.

Officers irrespective of their positions must uphold a high level of integrity, transparency, and accountability in the discharge of their duties.

2. Ensuring compliance and accountability in PSC by maintaining and enforcing strict adherence to legislations, procedures, and processes that are relevant to PSC's constitutional mandate and anti-corruption stance.

3. Fostering an Anti-Corruption Culture in PSC by raising the agenda and reinforcing PSC's Zero Tolerance on corruption through workshops for its staff, awareness programs, media releases, social media platforms, induction programs, and through various forums that PSC participates in.

4. Building capacity and maintaining effective people management systems through the public service regulations, processes, and PSC's internal guidelines to promote personal standards of integrity, honesty, and a sense of professional responsibility and equal participation, leaving no room for conflict-of-interest situations to arise.

HOW DO YOU REGISTER YOUR COMPLAINT?

You can register your complaint online via the PSC Anti-Corruption Complaints Desk on: ccomplaint@psc.gov.pg or visit the PSC website and download the Complaints form on www.psc.gov.pg. Complaints will be acknowledged within 30 working days of receipt of a complaint.

REGISTER YOUR COMPLAINT TODAY:



Email: ccomplaint@psc.gov.pg

COMPLAINTS PROCESS

A complaints process has been developed solely to deal with these allegations of corruption for both external and internal complaints that will take 30 Days to complete. The Office of the Secretary will take appropriate action depending on the recommendation provided by the Investigation Division.

